iPortalLite for Android User guide

Introduction

IPortalLite is a client application developed for the android phones. It is designed to complement our suite of Unified Communications applications which are marketed on the eTellicom IMX and Siemens HiPath OpenScape Office system.

iPortalLite is a Unified Communications client application and it only works with our server, combined with the PBX system. It can't be used in stand-alone mode. iPortalLite is available to our existing and future customer base via the Android Market.

iPortalLite communicates with our server applications using a proprietary protocol. For security purposes, the user's mobile number must be entered using the desktop clients (myPortal/VisualFone, myPortal For Outlook/VisualOutlook, etc.), or by administrator in our web-admin page.

We sincerely hope iPortalLite will provide the user with the rich functionality enjoyed by the desktop clients.

Features

Mobile client for the eTellicom IMX System, Siemens HiPath OpenScape Office HX, MX and LX platforms.   eTellicom now delivers the feature-rich myPortal desktop functionality to your phone.

  Forward call to mobile

  Forward call to voicemail

  Answer/hang up desk phone

  Transfer call from desk phone

  Hold/unhold call from desk phone

  Record call from desk phone

  Change office presence

  Real-time view of internal contacts' presence

  Favourites

  View/listen to voice mail messages

  Call History

  Search in your PBX directories and local mobile contacts

Prerequisites:

Server versions:

eTellicom IMX R1 On demand, any version

Siemens MX V2 Released after 18 July 2011

Siemens MX/LX V3 OSO_V3_R1.2.0_025_APIMG3.10.025

Siemens OSO HX V2 SOIMG1.42.002_V2_R4.2.002

After installing the iPortalLite application to the phone, find the green iPortalLite icon and click it to input the login Details.
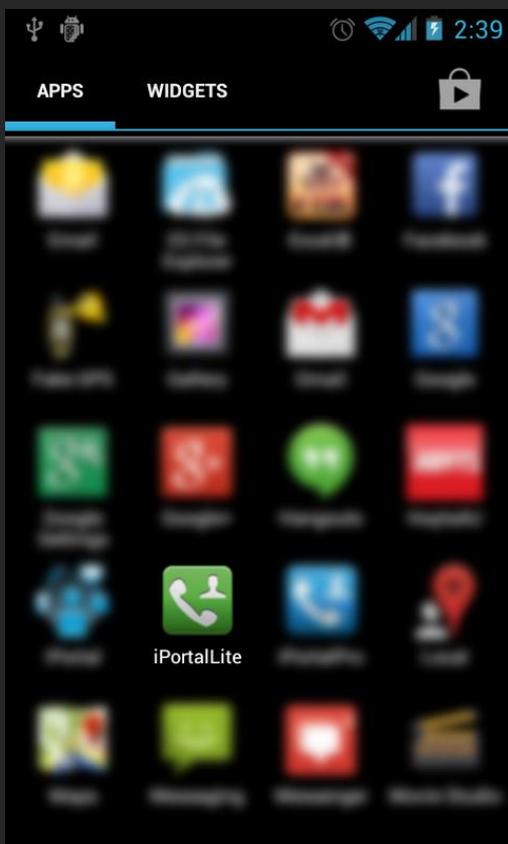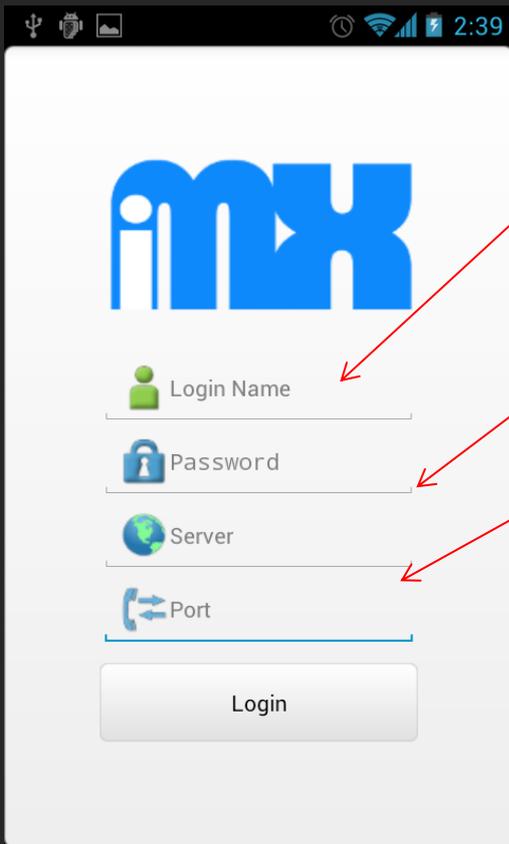
Enter your user name as provided by your system administrator. This is typically your extension number

Enter the password

Enter the server address and port number as provided by your administrator e.g.

192.168.0.1/28779, yourdomain.com/8779
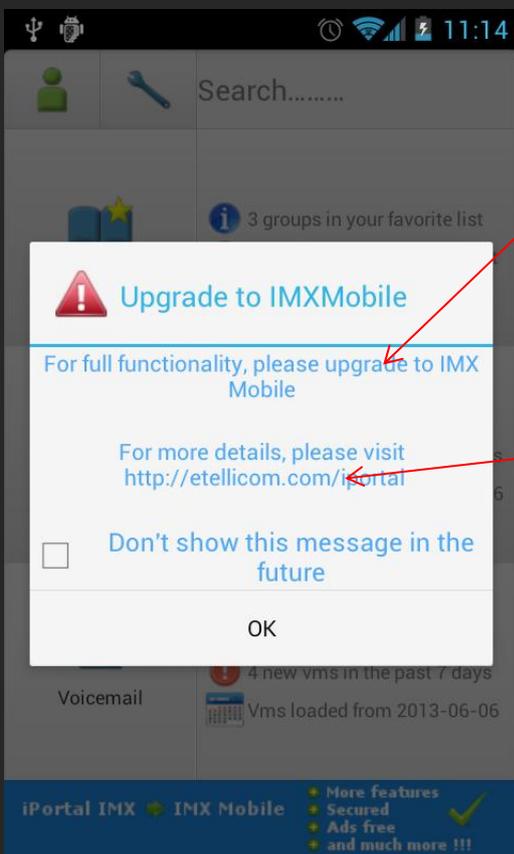
iPortalLite only provides the most common subset of full functionalities, if you want to have more advances features such as build-in SIP phone, CallMe, conference, instant messaging, secure connection, etc. Please upgrade to IMX Mobile. By clicking the link, it will bring to the IMX Mobile page on "Google Play"

For more details, please visit our web site.
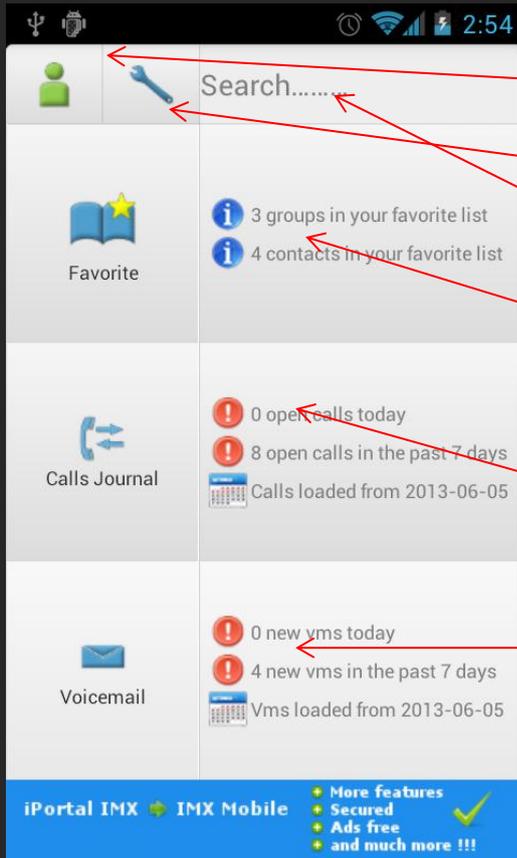
Displays your current presence and allows you to change it.

Display setup window.

Search local and PBX system contacts

Allows you to create and manage favourites

Call History records

Access to your system voicemail
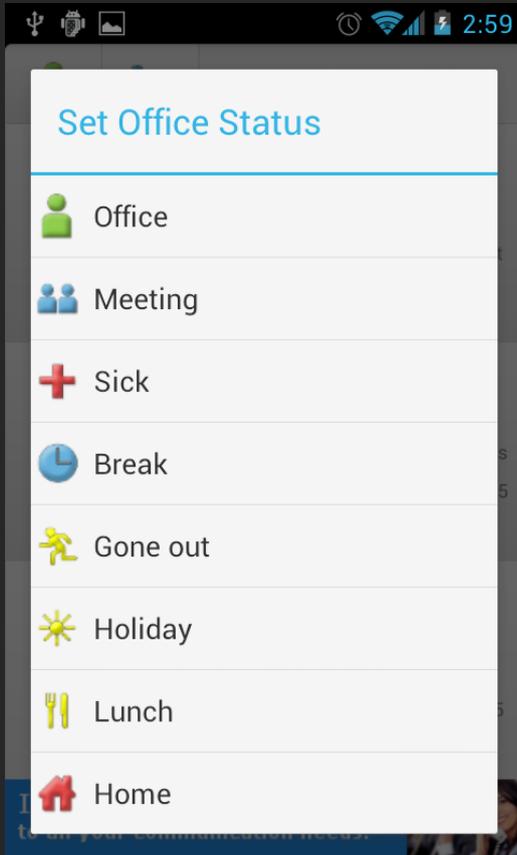
To change your presence, just click on the presence you want and set your return date.
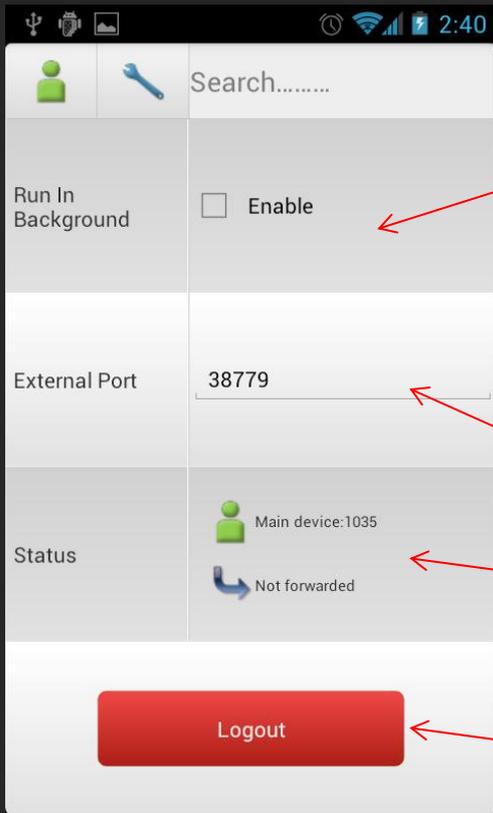
In the setup window, you can enable/disable "background" mode, if "background" mode is enabled, iPortalLite will keep on running even if it is not running in the foreground. You will still get new voicemail notifications.

You can also change your external port settings here. If you are going to connect via 3g, you need to setup the external port. For detail please contact your administrator.

Your current device and forward status will be displayed here.

Logout button to logout.
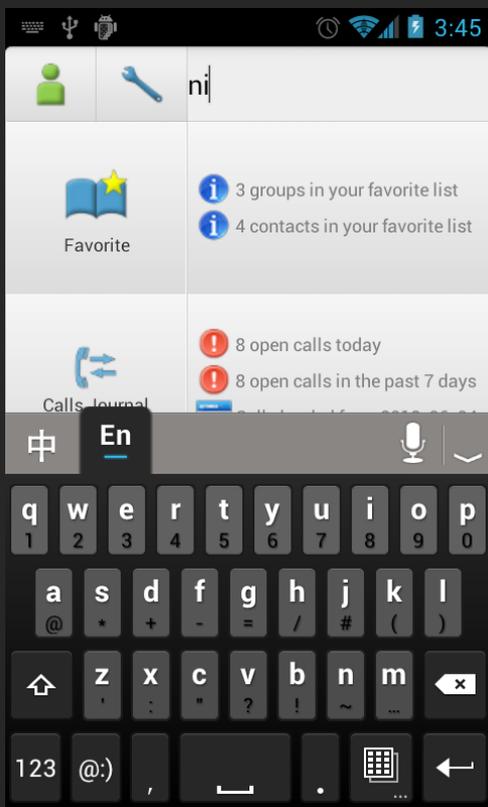
To search contacts, tap in search box to bring up the search keyboard. The search function includes all the contacts in your PBX system and in your local mobile.
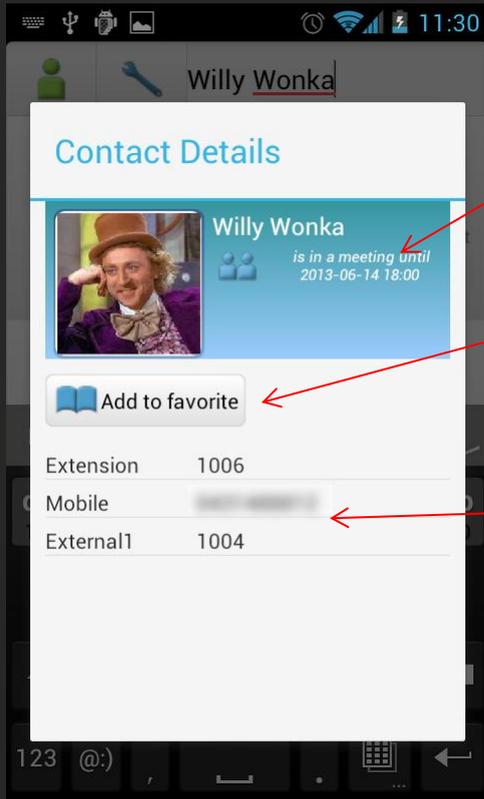
Once you find the contact from the search box, you can view the contact's current presence

You can add this contact to your favourite list.

You can also see all the phone number of that contact, clicking on the number will make a call to that contact on your mobile.
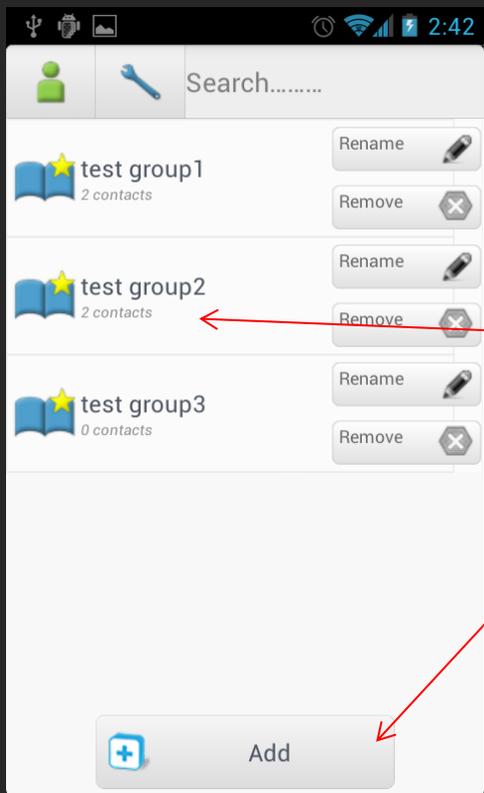
Click on the favourite menu, you will see all your favourite groups.

You can rename the group

Or remove the group

Click on the group name will show you all the contacts in that group

Clicking on the Add button allows you to create new groups
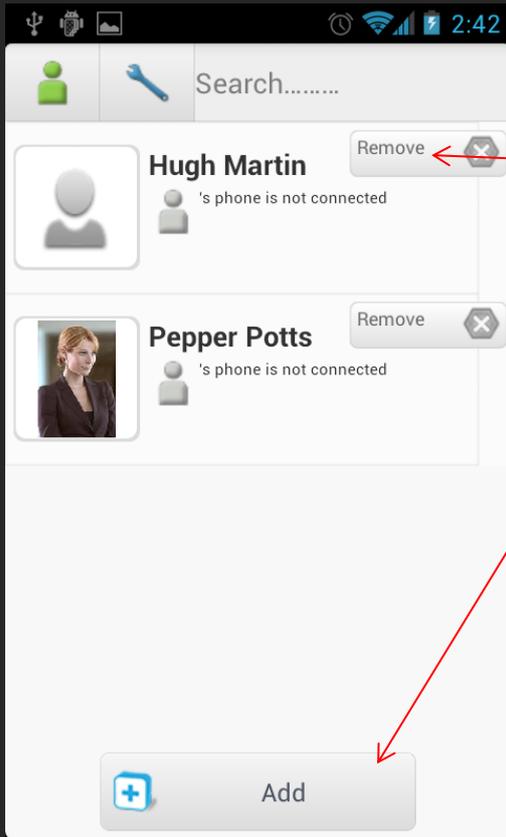
Inside the favourite group, you will see all the contacts and there current presence.

Click on the remove button you will remove them from the group.

Click on Add button you can add contacts to this group by search.

In the calls journal you can choose to group the records by date or by contacts
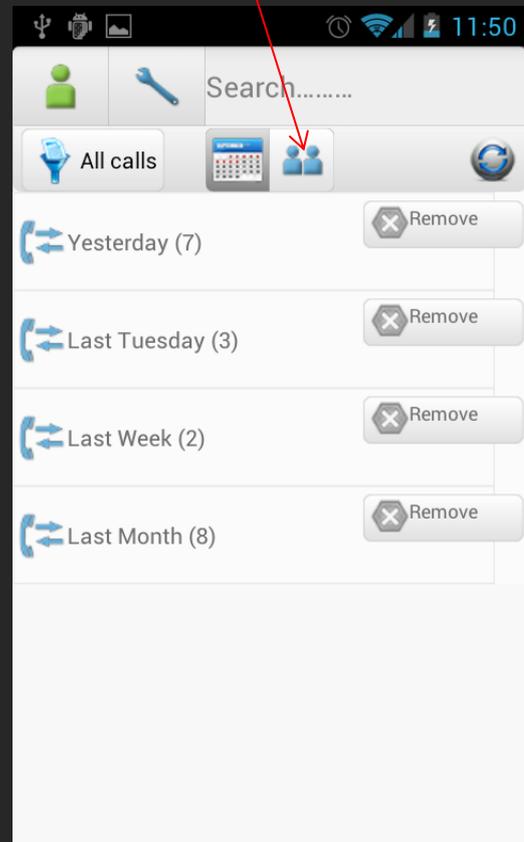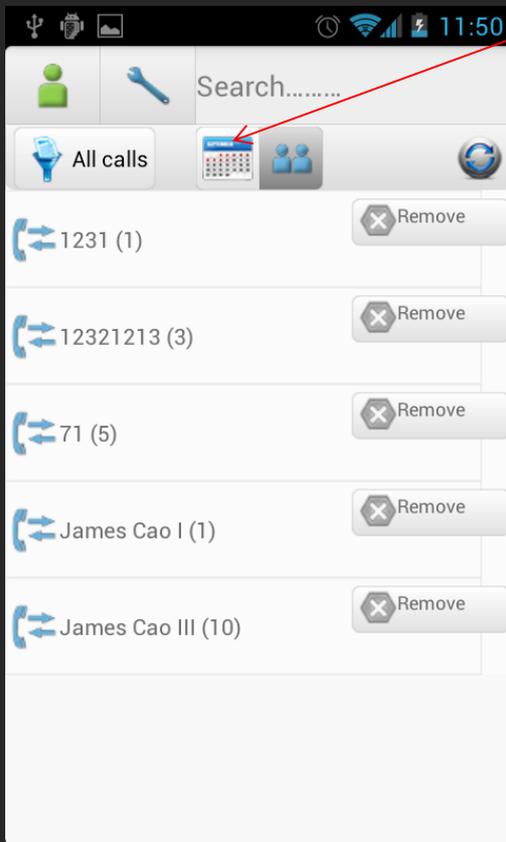
You can also filter out the calls by different filters.

Filter

All calls

Open

Missed

Answered

Inbound

Outbound

Internal

External

All calls

1231 (1)   Remove

12321213 (3)   Remove

71 (5)   Remove

James Cao I (1)   Remove

James Cao III (10)   Remove
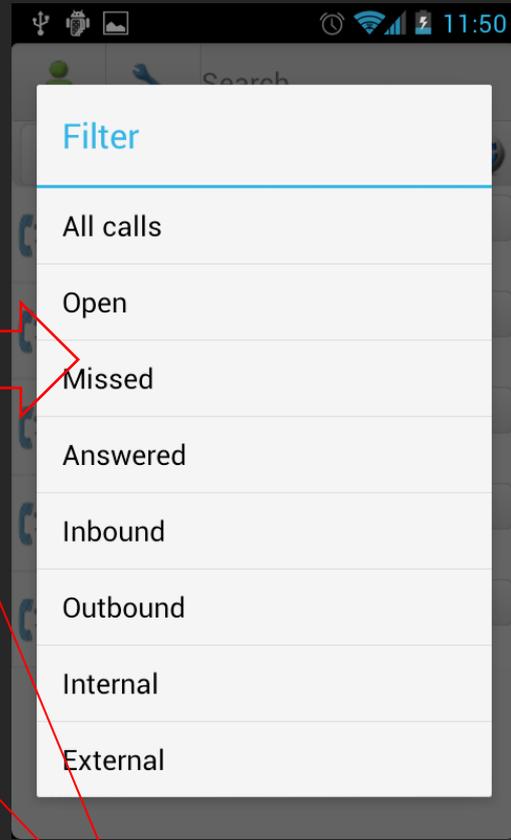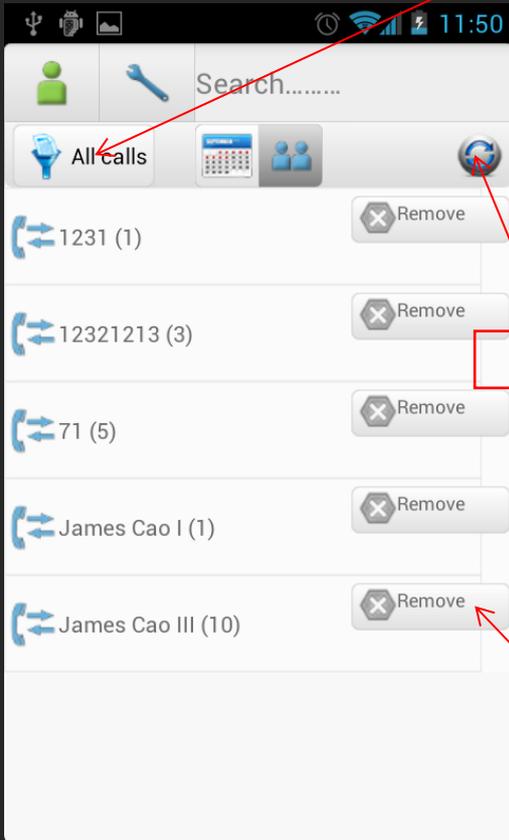
For performance, by default only 7 days of calls journal is loaded. You can click to load up to a month's history. You can also remove call history data.

Clicking on the calls journal group will show you the details of these calls.

All calls   **Today**

Willy Wonka   Remove
« 2013-06-11 09:38:34
Missed

Willy Wonka   Remove
« 2013-06-11 09:34:35
Missed

Willy Wonka   Remove
« 2013-06-11 09:31:48
Missed

Willy Wonka   Remove
« 2013-06-11 09:25:59
Missed

Willy Wonka   Remove
« 2013-06-11 09:24:50
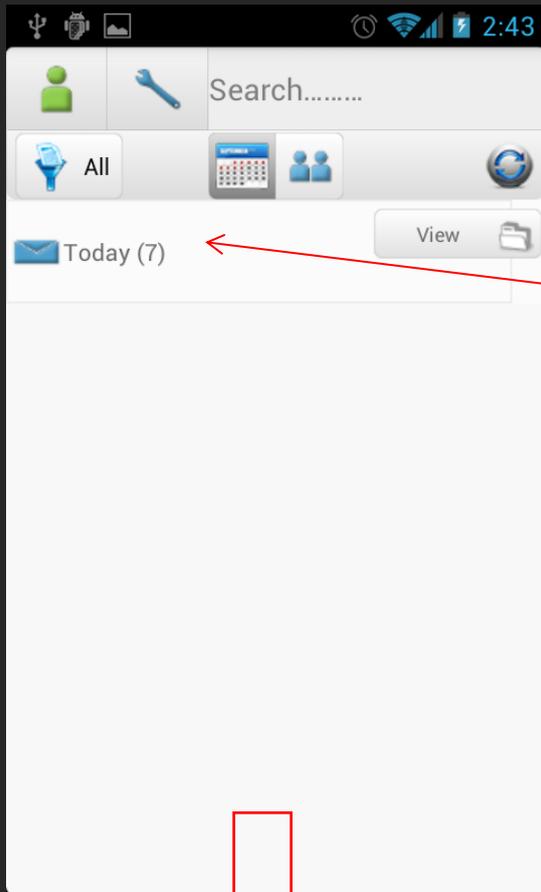
The voicemail module is almost the same as calls journal. You can group records by dates or contacts. Also you can filter your voicemails by different statuses.

Click on the group menu will show you the voicemail list.

You can click on the voicemail item to play the voicemail.

This button will show you the current status of this voicemail, new/played/saved/deleted. By clicking it, you can change the status.

Click on the contact button will show you the detail of the person who sends you this voicemail.

In the voicemail player, you can

Rewind the message

Play/Pause the message

Play it though speaker or headset

Forward the message

Redirect call to voice mail, only works when call is ringing

Hold/Unhold call

Redirect call to your mobile, only works when call is ringing. Your mobile number needs to be setup in the PBX system. You can only do this from desktop clients for security reason.

Single Step Transfer

Consultation Transfer

Start/stop record call
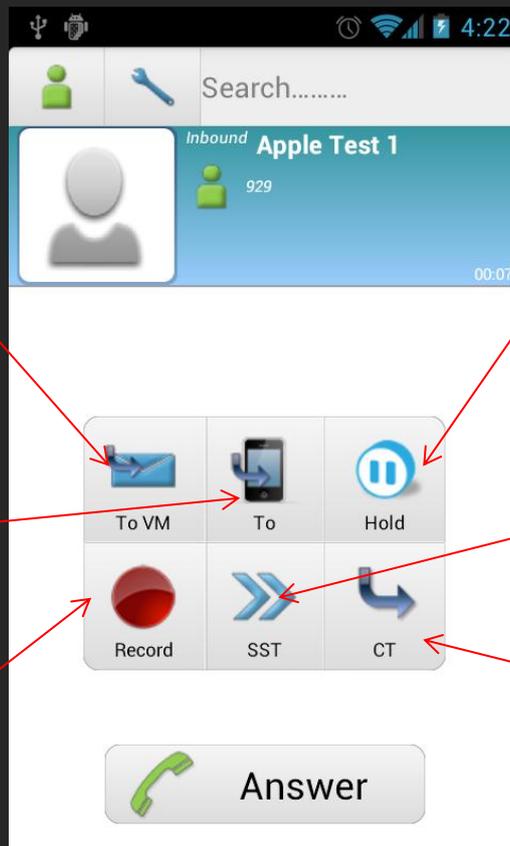
Answer/Hang up call on desk phone